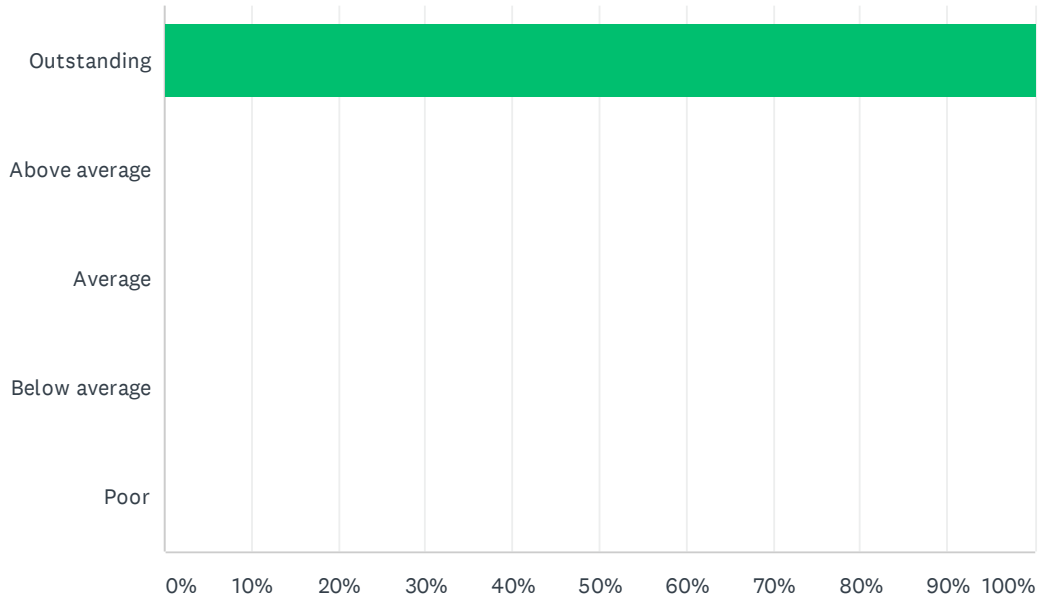


Q1 How would you rate your overall experience today?

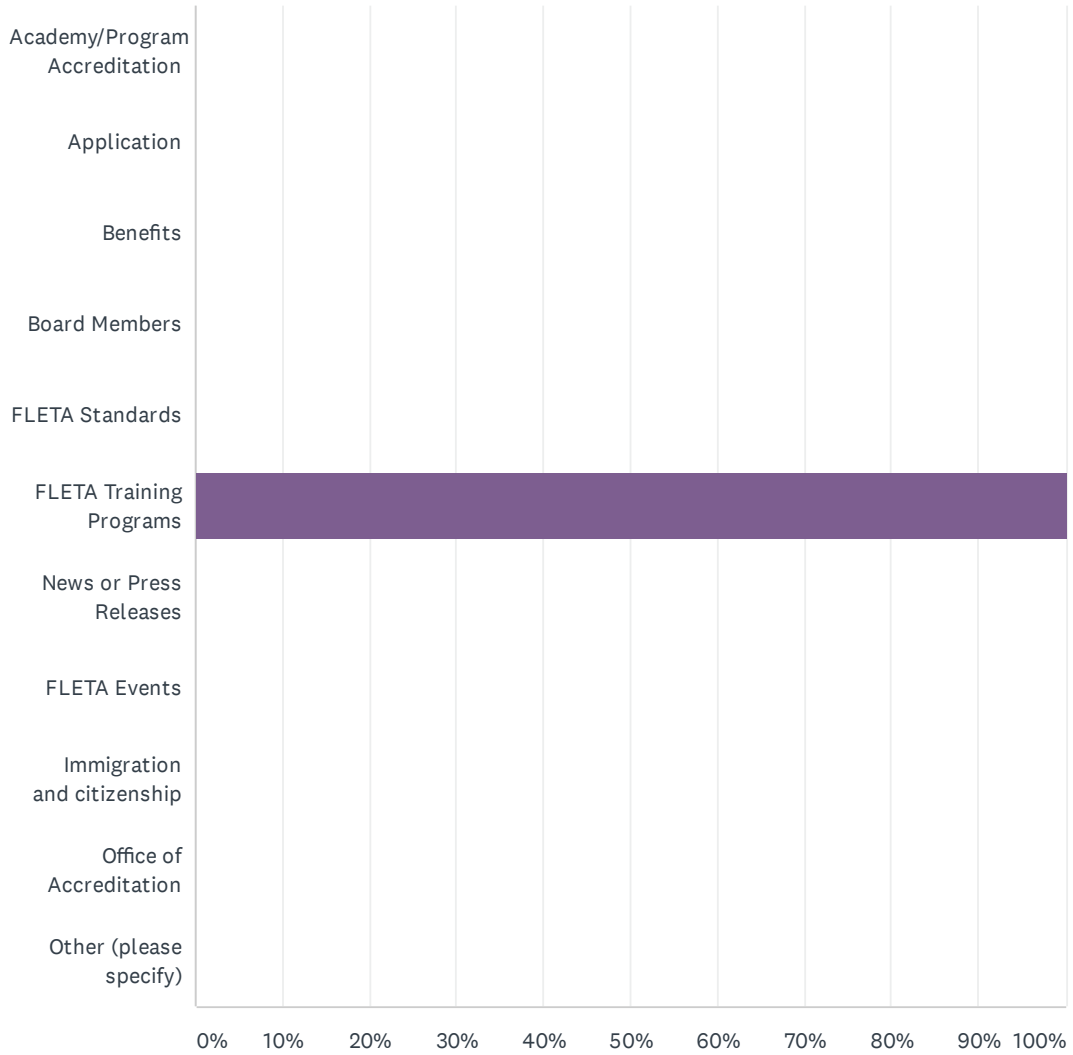
Answered: 1 Skipped: 0



ANSWER CHOICES	RESPONSES	
Outstanding	100.00%	1
Above average	0.00%	0
Average	0.00%	0
Below average	0.00%	0
Poor	0.00%	0
TOTAL		1

Q2 What information were you looking for today?

Answered: 1 Skipped: 0



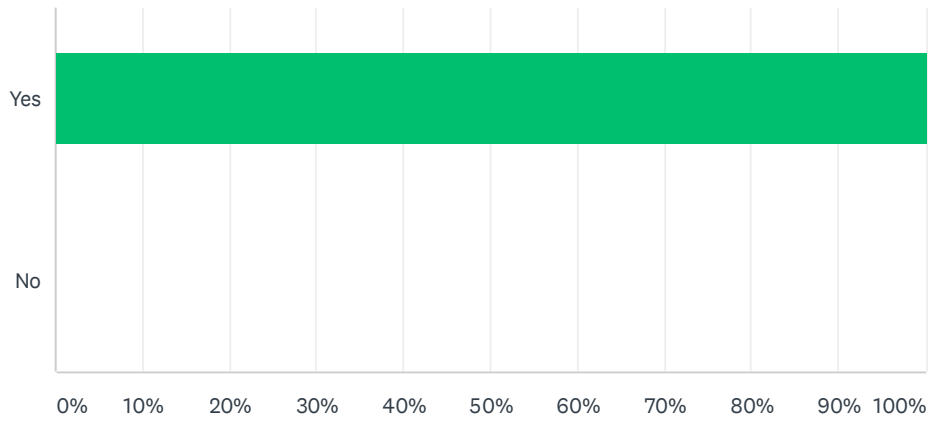
FLETA.gov Customer Satisfaction Survey

ANSWER CHOICES	RESPONSES	
Academy/Program Accreditation	0.00%	0
Application	0.00%	0
Benefits	0.00%	0
Board Members	0.00%	0
FLETA Standards	0.00%	0
FLETA Training Programs	100.00%	1
News or Press Releases	0.00%	0
FLETA Events	0.00%	0
Immigration and citizenship	0.00%	0
Office of Accreditation	0.00%	0
Other (please specify)	0.00%	0
TOTAL		1

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 Were you able to complete the purpose of your visit?

Answered: 1 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		100.00%	1
No		0.00%	0
TOTAL			1

Q4 If you answered “No” to question 3, please select the option that best describes your difficulty.

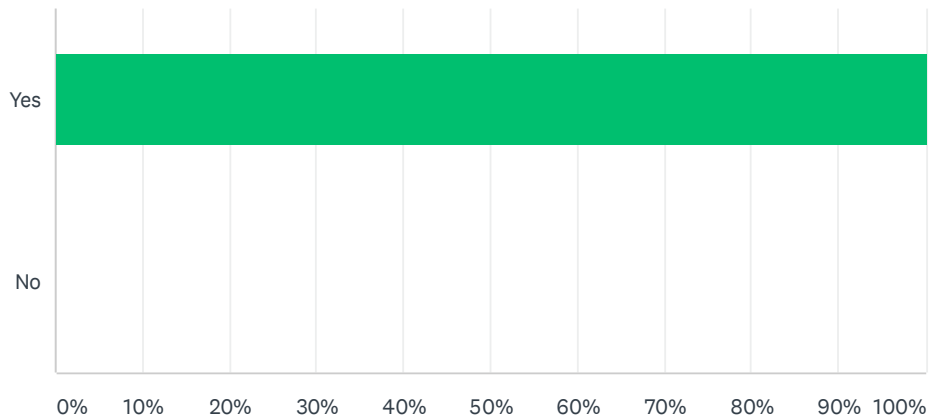
Answered: 0 Skipped: 1

 No matching responses.

ANSWER CHOICES	RESPONSES	
Bad link	0.00%	0
Content wasn't easy to understand	0.00%	0
Could not find what I was looking for	0.00%	0
Error on page	0.00%	0
Multimedia / technical problem	0.00%	0
Outdated information	0.00%	0
Other	0.00%	0
TOTAL		0

Q5 Would you still return to this website if you could get this information or service from another source?

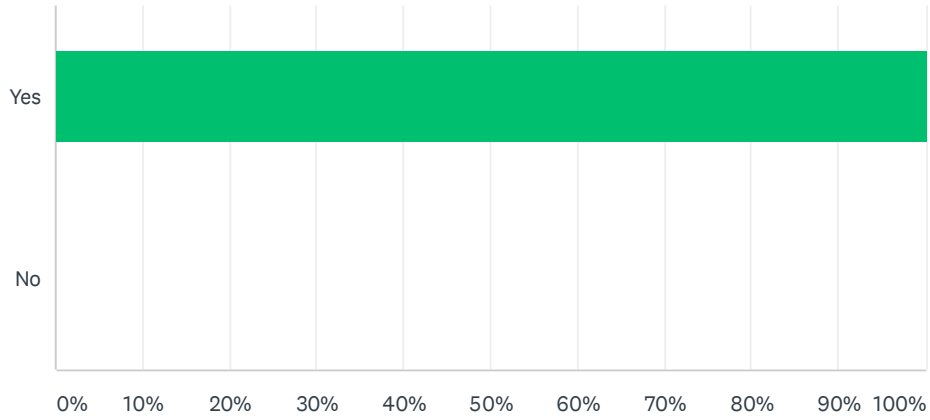
Answered: 1 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	1
No	0.00%	0
TOTAL		1

Q6 Will you recommend this website to a friend or colleague?

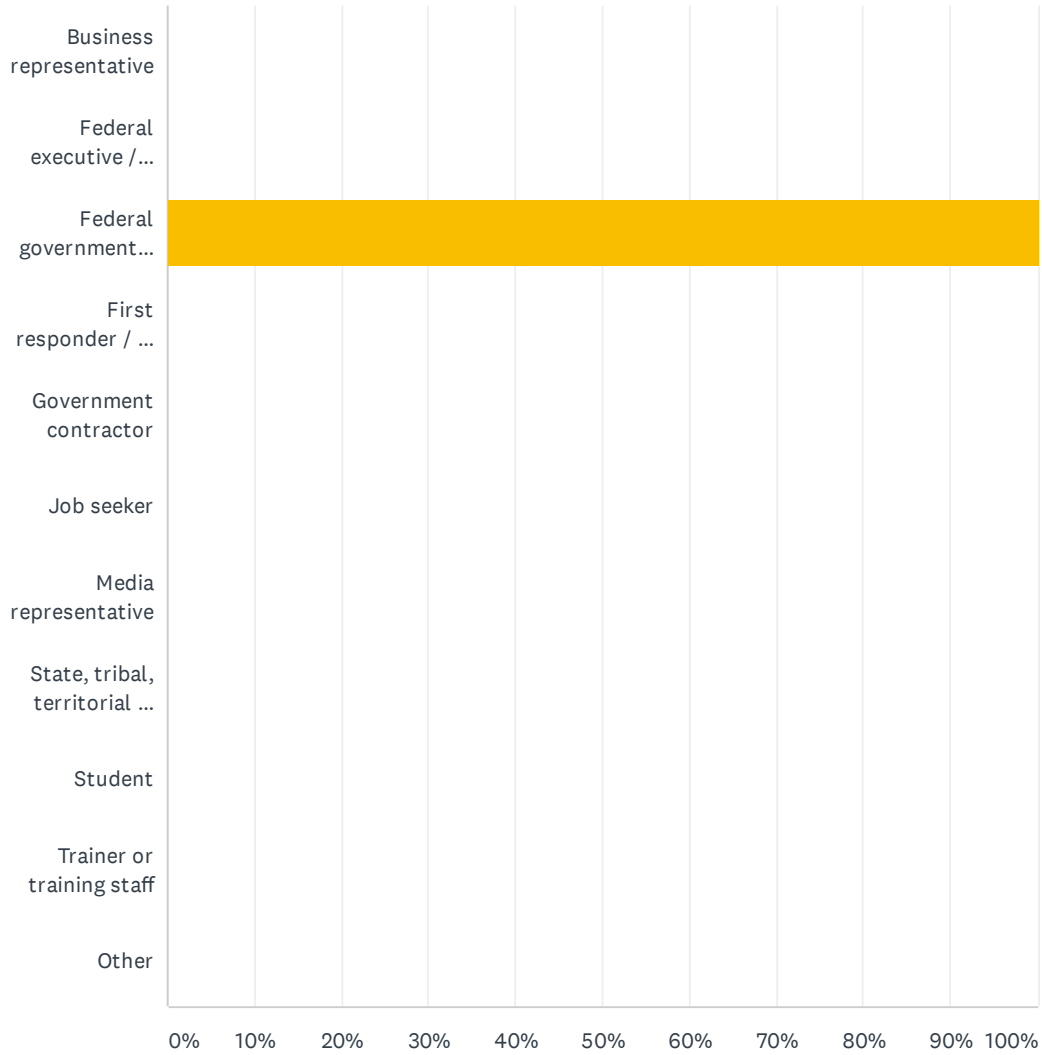
Answered: 1 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	1
No	0.00%	0
TOTAL		1

Q7 Which one of the following best describes you?

Answered: 1 Skipped: 0

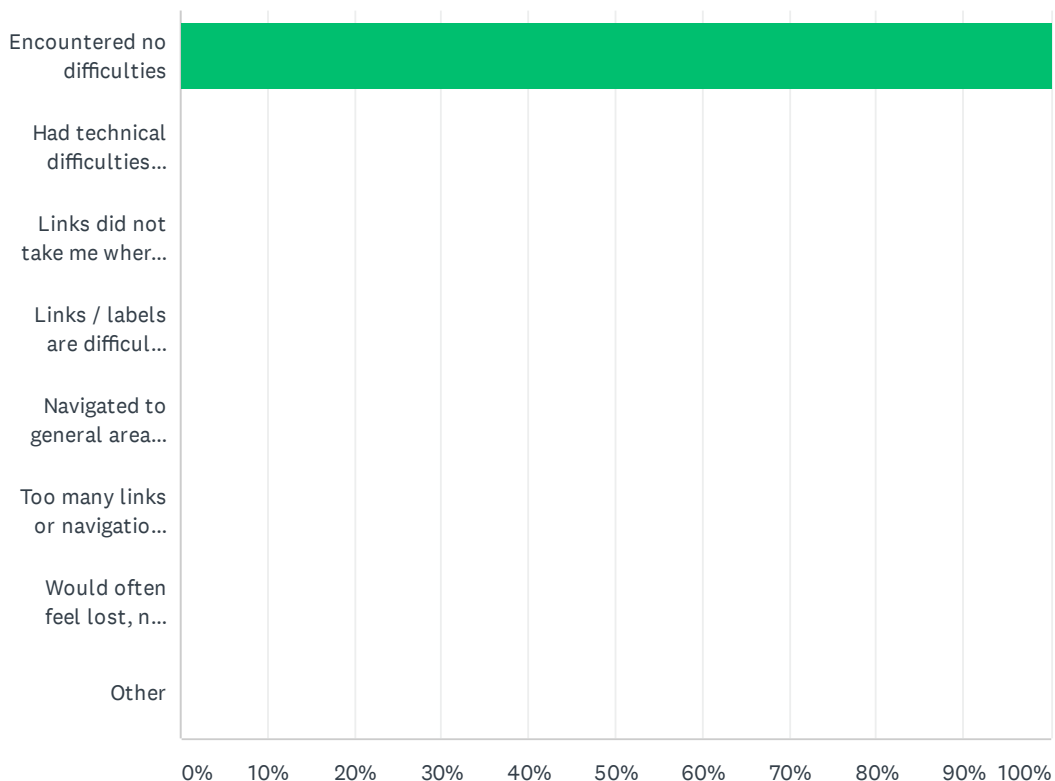


FLETA.gov Customer Satisfaction Survey

ANSWER CHOICES	RESPONSES	
Business representative	0.00%	0
Federal executive / manager	0.00%	0
Federal government employee	100.00%	1
First responder / law enforcement official	0.00%	0
Government contractor	0.00%	0
Job seeker	0.00%	0
Media representative	0.00%	0
State, tribal, territorial or local government representative	0.00%	0
Student	0.00%	0
Trainer or training staff	0.00%	0
Other	0.00%	0
TOTAL		1

Q8 Please describe your experience finding your way around (navigating) FLETA.gov today.

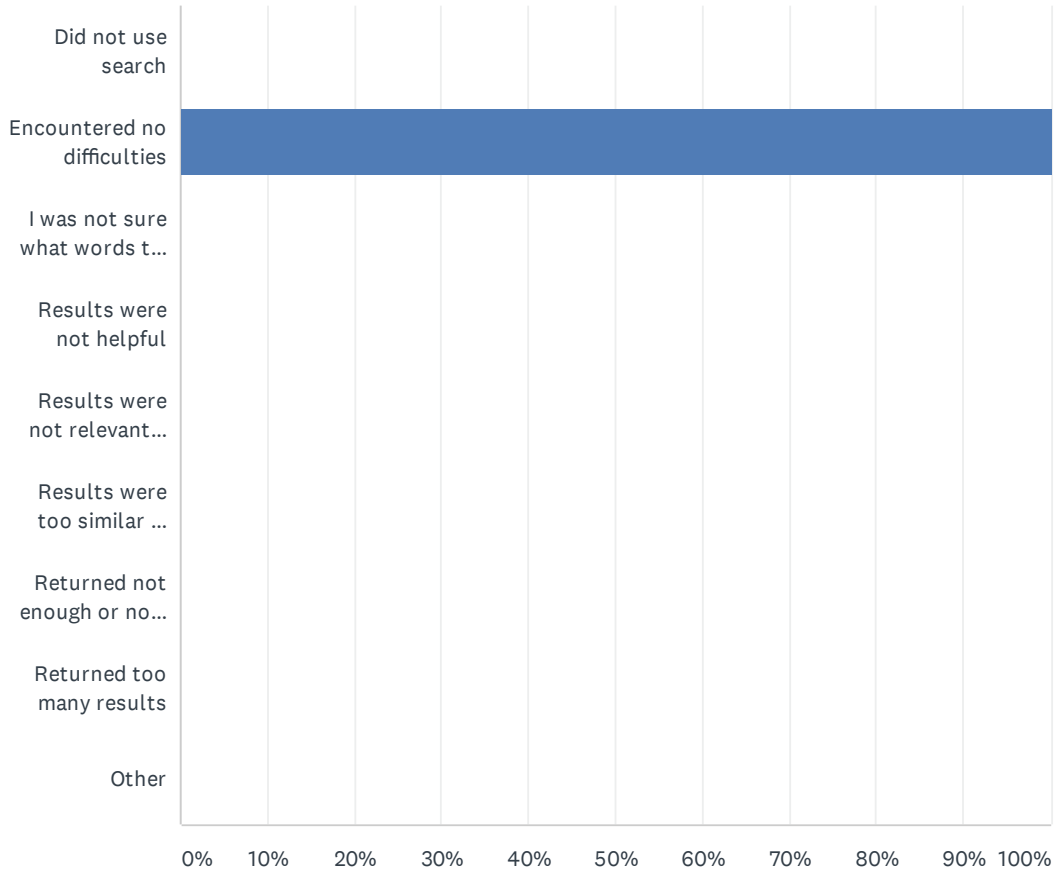
Answered: 1 Skipped: 0



ANSWER CHOICES	RESPONSES	
Encountered no difficulties	100.00%	1
Had technical difficulties (e.g. error messages, broken links)	0.00%	0
Links did not take me where I expected	0.00%	0
Links / labels are difficult to understand, they are not intuitive	0.00%	0
Navigated to general area but couldn't find the specific content needed	0.00%	0
Too many links or navigational choices	0.00%	0
Would often feel lost, not know where I was	0.00%	0
Other	0.00%	0
TOTAL		1

Q9 How was your experience using our site search?

Answered: 1 Skipped: 0



ANSWER CHOICES	RESPONSES	
Did not use search	0.00%	0
Encountered no difficulties	100.00%	1
I was not sure what words to use in my search	0.00%	0
Results were not helpful	0.00%	0
Results were not relevant to my search terms or needs	0.00%	0
Results were too similar / redundant	0.00%	0
Returned not enough or no results	0.00%	0
Returned too many results	0.00%	0
Other	0.00%	0
TOTAL		1